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IT Cost
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EPV for Unix

FAQ

Question

Answer

Q1 Why do we need EPV for Unix when we already have other online monitors and tools for Unix and Linux systems?

EPV for Unix is a post-processing solution. It's not an alternative to online monitors but the perfect complement to them.

Q2 Why aren't online monitors enough?

Real-time monitors allow you to react immediately when facing critical conditions. A post-processor allows you to understand why the critical situation happened in the first place, then detect and avoid potential problems in the future.

Q3 We already use HP OpenView or IBM Tivoli. Why do we need EPV for Unix?

Most tools provide you with lots of data. Starting from that, EPV provides ready-to-use information. EPV for Unix provides a comparison on how your systems are working compared to the theoretical best use, thus highlighting abnormal behavior. In this way, it is much easier to manage even very complex installations.

Q4 Does EPV for Unix require SAS?

No. EPV for Unix has two versions: one requiring SAS and the other with no prerequisites. Both produce the same information and reports. If you already have a SAS based solution, it is easy to put EPV on top of that. In the future, if you want to replace SAS with EPV, you'll still get the same results.

Question

Answer

Q5 What is the difference between EPV for Unix and EPV for Unix (SAS based)

EPV for Unix is the same product as EPV for Unix (SAS based). It is developed in Perl and uses an SQL database instead of using SAS.

Q6 Which DMBS can EPV for Unix run on?

EPV for Unix supports MySQL and MS SQL Server.

Q7 Where does EPV for Unix get its input?

EPV can take input from existing DBs provided they collect the required metrics.

EPV provides free, light weight agents collecting all the necessary input data.

Q8 Which Unix flavors are supported?

Virtually any Unix flavor can be supported. EPV provides agents for IBM AIX, SUN Solaris and Linux.

Q9 Does EPV for Unix need to run on Unix?

No. EPV for Unix can run on any platform where Perl and the supported DBMS run. EPV for Unix (SAS based) can run on any platform where SAS runs.

Q10 Are there technical pre-requisites on Unix or Linux to run the EPV for Unix solution?

No. There are no technical prerequisites.

Q11 Is it possible to do a trial? How many days will it take to install EPV for Unix?

We can either send you an agent to create the required data or take a few hours of your existing data to produce a meaningful demo that we can discuss with you. You could also do a trial installation, which generally only requires a couple of days.

Question

Answer

Q12 We don't have the time to study another product. What is the effort needed to use EPV for Unix?

EPV for Unix is straightforward to install and immediately useful. All the reports provided have help screens describing the metrics and the meaning of the various views. Fast navigation paths help the user get the best out of the product without any training.

Q13 Why should my organization adopt the EPV for Unix solution; what are the short-term & long-term benefits?

Our experience is that when you first install EPV for Unix, a lot of tuning opportunities are revealed. The long-term usage lies mostly in capacity planning activities and in spotting anomalies as soon as they start to appear.

Q14 What pricing models are available for the EPV for Unix solution?

EPV pricing is based on the number of partitions no matter what the configuration: there are no price increases for capacity upgrades. EPV licensing is based on a one-time fee, one-year warranty and on a yearly maintenance fee. All the minor and major releases are included in the maintenance. Different pricing models can be tailored to fit the customer's circumstances.

It's always the right time to switch to EPV



*We are not simply a software vendor.
We will always be at your side helping you reach
your business goals.
EPV: people you can trust.*



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